

HOW IT'S DONE

We know how important it is to be always on top of everything so every step is done meticulously. We see to it that each progress contributes to the overall fulfillment of your business' IT needs. From planning to enhancing, we guarantee service reliability and business acumen.

1

EVALUATE

GET ONE-HOUR FREE ASSESSMENT TO KNOW WHERE WE CAN HELP YOU BECAUSE A GROWING BUSINESS COMES WITH GROWING IT NEEDS.



2

EXPLORE

WE RUN A THOROUGH CHECK ON THE CONDITION OF YOUR SYSTEM AND SUGGEST THE BEST SOLUTION TO PUSH YOUR BUSINESS PRODUCTIVITY.



3

EXAMINE

WE LOOK INTO YOUR OVERALL NETWORK AND EXPLORE YOUR DEVICES, STUDY YOUR CORE SYSTEMS, BUSINESS AND DATA SECURITY RISKS SO WE CAN ADJUST OUR SOLUTIONS TO BETTER SUIT YOUR NEEDS.



4

EXECUTE

HERE YOU GET TO SEE SOLUTIONS TAKING EFFECT IN YOUR TECHNOLOGY SYSTEM. THIS IS WHERE THE IMPROVEMENT UNFOLDS.



5

ENHANCE

WE OFFER A COMPREHENSIVE BUSINESS REVIEW EVERY QUARTER. FINE TUNE WHEREVER NECESSARY, TO KEEP YOUR IMPROVED BUSINESS AND NETWORK PERFORMANCE AT A STABLE CONSISTENT PACE.



PICK YOUR SUITABLE SUPPORT PACKAGE!

Get your suitable selection here.

Features	Remote Care	Total Care
Unlimited business hours on-site support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited business hours remote support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Critical OS and device patch management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Prioritized response time via Service Level Agreement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Staff and device on-boarding/off-boarding	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Vendor and 3rd party liaison (PLDT, Globe, Rise, Microsoft, etc)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
24/7 network monitoring of all devices and reporting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

HERE'S MORE ON TOP OF THAT LIST:

- Money back SLA guaranteed
- Business continuity and disaster recovery

TRADITIONAL BREAK-FIX METHOD VS PROACTIVE IT TEAM

TRADITIONAL BREAK-FIX METHOD

- Pay by the hour
- No contract
- No guaranteed response time
- Unplanned Downtime
- Increased Cost
- Lack of process visibility

PROACTIVE IT TEAM

- Pay per device / employee
- Monthly Subscription Billing
- Standard Response Time Policy
- Unlimited Support
- Cost saving
- Resolution-Oriented
- Centrally Managed Systems
- 24/7 Network Monitoring

If you come to think of it, traditional Break-Fix costs your money when things break down. With Managed IT Services, we refund the money if any of the equipment monitored breaks down so you can be assured that your system's performance is in our best ***interest***.

24/7 NETWORK MONITORING AND SUPPORT

It's high time you entrust it to the experts. We have dedicated IT strategy team manning behind the best, up-to-date technology around the clock. Ours is a centralized monitoring and communication system to reach the expected resolution target. From server management, network management, disaster recovery, and real-time remote assistance, we simplify the work for you so you can finally focus on growing your business.

OUR SYTEM IS DESIGNED WITH:

- Centralized Backup
- Centralized Antivirus
- Centralized Security
- Patches and Operating Updates
- Automatic Alert / Ticket Generation
- Remote Management
- Reporting
- Ticketing and Documentation System

